

Laminate Product Warranty

The manufacturer warrants to the original purchaser in the original installation that our product is free from manufacturing defects if it is installed and maintained according to industry standards rules of installation and maintenance.

Proper control of the residential and commercial environment according to industry standards of installation, maintenance and moisture conditions must be observed and maintained, for the warranty to be valid. Damage due to installation, transportation, storage, handling, glue residue, maintenance or any other cause is not warranted and evidence of damage due to any of the above will invalidate this limited warranty.

Prior to installation, the owner must inspect all material to ensure that there are no visible defects and that all materials match the work order. The owner assumes sole responsibility for product inspection and acceptance of quality.

Exclusions of Warranty:

- Accidents, abuse, or misuse.
- Excessive foot traffic beyond recommended.
- Extreme heat or cold.
- Scratching, impact or cutting.
- Refusing self-levelling services as advised by installers.
- Improper Maintenance.
- Damages by acts of God.
- Water damage including but not limited to excessive moisture in a concrete slab, hydrostatic pressure, flooding caused by ice makers, refrigerators, sinks, dishwashers, leaking pipes, flooding, standing water, household mechanical failures, damage caused by water underneath the flooring, including damage from subfloor hydrostatic pressure or other conditions that result in water being below the flooring or natural disasters.

This warranty is issued to the original retail consumer and is not transferable. The limited warranty applies only when the affected area is visible. Proof of purchase in the form of a sales receipt or other establishing document is required when requesting warranty service. We exclude and will not pay incidental or consequential damages under this warranty. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the term of this written warranty.

Manufacturing: We warrant our product against manufacturing defects that exist in its product prior to purchase by the consumer. Any manufacturing defect must be reported prior to the product's installation or, under any circumstance, no later than three (3) months after the date of purchase to be covered under this warranty. We will replace any such defective material at no additional cost to the customer. Any damage that might occur during shipment and delivery is the responsibility of the shipment and delivery company.